

Partnership

The practice is a partnership of six doctors. Dr Catherine Frampton works four regular sessions each week. Dr Linda Arthur works two sessions each week. Other qualified G.P.s act as locums as required

Training

This is a Training Practice. One or two Registrars are working in the practice for a year. Each Registrar, having been qualified and working in hospital for at least three years, is now spending a year gaining experience to become a qualified General Practitioner. We also have rotations of medical students from Warwick University.

Nurses

There are four Practice Nurses who are all involved in running clinics as well as giving advice, and assessing and treating minor injuries. They are available during surgery opening times Monday to Friday and are supported by a Health Care Assistant. Appointments are required for most consultations.

Phlebotomists

Phlebotomists are available during morning surgeries to take blood samples, for which appointments are required. They may also be involved in health promotion campaigns.

Dispensary

As a dispensing practice, prescriptions can be dispensed for any patient who lives more than one mile from a chemist. Opening times are 8.30 - 6.30, Monday - Friday.

Reception Staff

The practice manager is Philippa White. The reception staff provide administrative and clerical support for the doctors and patients.

Community Services

We share the building with our local community health team of physiotherapists, health visitors, midwives, podiatrists, district nurses, school nurse and occupational therapists. There is a physiotherapy department and a child health suite enabling us to offer a comprehensive range of services.

www.uptonDoctors.co.uk

Surgeries

Monday to Friday by appointment
Telephone: 01684 592696

Morning Surgery 8.30 am - 12.00
Evening Surgery 4.00 pm - 6.00 pm
Daily telephone consultation slots available
Late and early appointments on Extended Hours by appointment
Saturday - Extended Hours by appointment
Sunday - Closed

Patients who need to be seen urgently for medical reasons will be seen without an appointment.

The office is open from 8.30 am to 6.30 pm on weekdays only, for making appointments and collecting medications.

Please would you notify reception of any change of name, address or telephone number.

Appointments can also be made online from any computer with internet access, please ask at reception for a leaflet to register.

Home Visits

Home visits are provided when medically necessary. You may be asked to bring the patient to surgery in order to receive speedier medical attention with full facilities. Children with rashes and temperatures can be brought quite safely to surgery in a car.

Repeat Prescriptions

Please use the repeat prescription slip whenever possible. Requests can also be faxed to the surgery. Please allow two working days before collecting your medication. Telephone requests for repeat prescriptions should be kept to a minimum and can only be taken on the dedicated telephone line during the following times:

Monday to Friday 8.30 am to 10.30 am
and 2.30 pm to 4.30 pm
Telephone number: 01684 592840
Fax: 01684 592372

Repeat prescriptions can also be ordered online from any computer with internet access, please ask at reception for a leaflet to register.

Out of Hours Calls

If you require non urgent medical information you can contact NHS direct on **0845 4647** or online at **www.nhsdirect.nhs.uk**. Worcestershire Primary Care trust runs the local Out of Hours GP service from Friday 6.30 pm to Monday 8.00 am and weekday nights from 6.30 pm to 8.00 am, and all Bank Holidays.

A nurse will assess all calls and give advice, or ask the patient to attend the nearest Primary Care Centre or arrange for a doctor to visit.

If you require urgent health advice out of hours, please telephone 0300 1233211

Clinics

All clinics are by appointment. Times and frequencies of clinics may vary. Clinics include: Ante-natal and Post-natal, Respiratory, Minor Surgery, Child Health Surveillance, Diabetes, Vascular Disease, Healthy Travel, Immunisations, Smoking Cessation, Well Woman, Weight Control, and INR (Warfarin) clinic.

Minor Injuries

The surgery offers a service to treat minor injuries for registered patients.

New Patients

All new patients are required to attend a new patient interview with a nurse or doctor.

Social Services and Case Manager

Two social workers are based at the surgery. A pilot Case Manager project is in progress to support patients in need.

Counselling

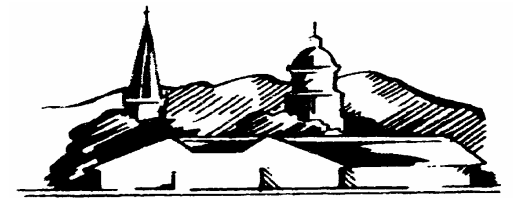
A limited confidential counselling service is available by Doctors referral.

Conclusion

The aim of the practice is to provide total health care for the community. If you have any suggestions or complaints, please contact the Practice Manager.

TIMETABLE

PRACTICE AREA



Dr S M A Everitt and Partners

at
Upton Surgery
 Tunnel Hill, Upton-upon-Severn
 Worcs. WR8 0QL

www.uptondoctors.co.uk

Telephone: 01684 592696
 (8.30am –6.30pm)

Facsimile: 01684 593122

Repeat Prescriptions: 01684 592840
Repeat Presc. Fax. 01684 592372

Dr. Susanna Everitt
 St. Bartholomew's MBBS, MRCGP
 DRCOG, MF Hom.

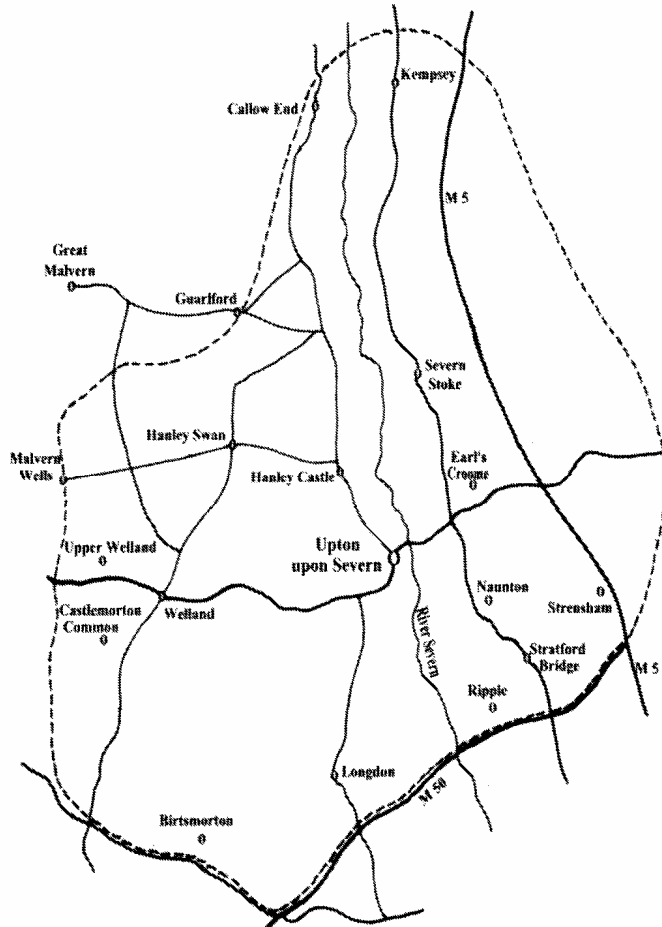
Dr. Julian Barrell
 Charing Cross MBBS, MRCGP
 DRCOG, D.Card, DCH

Dr. Andrew Havercroft
 Sheffield MBChB, MRCGP

Dr. Catherine Evans
 Royal Free MBBS, MRCGP
 DRCOG, DFFP, D.PallMed, DTM H

Dr. Caroline Miller
 Newcastle MBBS, MRCGP, DFFP

Dr. Paul Bunyan
 Birmingham MBChB, MRCGP
 DRCOG, DFFP, DPD



8.30 am to 12.00	Monday	Dr. Everitt Dr. Barrell Dr. Havercroft Dr. Miller Dr. Evans Dr. Bunyan	4.00 pm to 6.00 pm	Monday	Dr. Everitt Dr. Barrell Dr. Havercroft Dr. Miller Dr. Evans Dr. Bunyan
	Tuesday	Dr. Barrell Dr. Havercroft Dr. Evans Dr. Miller Dr. Bunyan		Tuesday	Dr. Everitt Dr. Havercroft Dr. Miller
	Wednesday	Dr. Everitt Dr. Evans Dr. Miller Dr. Bunyan		Wednesday	Dr. Everitt Dr. Evans Dr. Bunyan
	Thursday	Dr. Everitt Dr. Barrell		Thursday	Dr. Everitt Dr. Barrell Dr. Havercroft
	Friday	Dr. Barrell Dr. Havercroft Dr. Miller Dr. Bunyan		Friday	Dr. Barrell Dr. Havercroft Dr. Miller Dr. Bunyan