

Partnership

The practice is a partnership of six doctors. Dr Catherine Frampton works four regular sessions each week. Dr Linda Arthur works two sessions each week. Other qualified G.P.s act as Locums as needed.

Training

This is a Training Practice. One or two Registrars are working in the practice for a year. Each Registrar, having been qualified and working in hospital for at least three years, is now spending a year gaining experience to become a qualified General Practitioner.

Nurses

There are five Practice Nurses who are all involved in running clinics as well as giving advice, and assessing and treating minor injuries. They are available during surgery opening times Monday to Friday and are supported by a Health Care Assistant. Appointments are required for most consultations.

Phlebotomy

A Phlebotomist is available during morning surgeries to take blood samples, for which an appointment is required. Our Phlebotomist may also be involved in health promotion campaigns.

Dispensary

As a dispensing practice, prescriptions can be dispensed for any patient who lives more than one mile radius from a chemist. Opening times are 8.30 am - 6.30 pm, Monday - Friday.

Reception Staff

The Practice Manager is Philippa White. The reception staff provides administrative and clerical support for the doctors and patients.

Community Services

We share the building with our local community health team of physiotherapists, podiatrists and district nurses. There is a physiotherapy department and a child health suite enabling us to offer a comprehensive range of services. For enquiries please contact **Telephone: (01684) 612800.**

The Surgery is open from 8.30 am to 6.30 pm
Monday to Friday.

Appointments

Telephone: 01684 592696

*Early Mornings 7.20 - 7.50 am**

Morning Surgery 8.30 am - 12.00 noon

Evening Surgery 4.00 pm - 6.00 pm

*Late Evenings 6.30 - 7.20 pm**

*Saturdays 8.00 - 11.30 am**

Sunday - Closed

***Extended Hours**

Rota available via www.uptondoctors.co.uk or our **Patient Newsletter** available in Reception.

Patients who need to be seen urgently for medical reasons will be seen without an appointment. Requests for same day appointments will be triaged by our clinical team.

Please would you notify reception of any change of name, address or telephone number.

Appointments can also be made online from any computer with internet access, please ask at reception for a leaflet to register for EMIS Access.

Home Visits

Home visits are provided when medically necessary. You may be asked to bring the patient to surgery in order to receive speedier medical attention with full facilities. Children with rashes and temperatures can be brought quite safely to surgery in a car.

Repeat Prescriptions

Please use the repeat prescription slip whenever possible. Requests can also be faxed to the surgery. Please allow two working days before collecting your medication. Telephone requests for repeat prescriptions should be kept to a minimum and can only be taken on the dedicated telephone line during the following times:

Monday to Friday 8.30 am to 10.30 am
Telephone number: 01684 592840 / Fax: 592372

Repeat prescriptions can also be ordered online from any computer with internet access, please ask at reception for a leaflet to register for EMIS Access.

Out of Hours Calls

If you require non urgent medical information you can contact NHS direct on **0845 4647** or online at

www.nhsdirect.nhs.uk

NHS Worcestershire runs the local Out of Hours GP service from Friday 6.30 pm to Monday 8.00 am and week-day nights from 6.30 pm to 8.00 am, and all Bank Holidays. A nurse will assess all calls and give advice, or ask the patient to attend the nearest Primary Care Centre or arrange for a doctor to visit.

If you require urgent health advice out of hours, please telephone 0300 123 3211.

Clinics

All clinics are by appointment. Times and frequencies of clinics may vary.

Clinics include: Ante-natal and Post-natal, Respiratory, Minor Surgery, Child Health Surveillance, Diabetes, Vascular Disease, Healthy Travel, Immunisations, Smoking Cessation, Weight Management, Counselling, Anti-Coagulation; Urology and Consultant led Clinics.

Minor Injuries

The surgery offers a service to treat minor injuries for registered patients.

Social Services & Complex Care Team

Social Workers and Care Managers are based at the Surgery providing care and support.

Further Information

The aim of the practice is to provide total health care for the community.

Please do visit our website for further information:

www.uptondoctors.co.uk

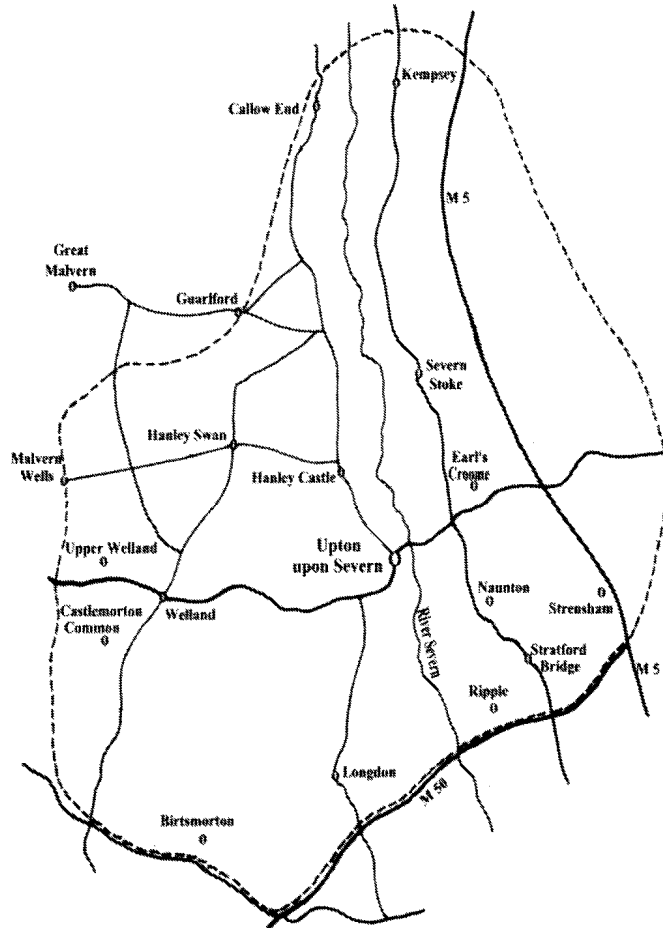
If you have any suggestions or complaints, please contact the Practice Manager.

TIMETABLE

PRACTICE AREA



4:00 pm to 6:00 pm					
8:30 am to 12:00	Monday	Dr. Everitt Dr. Barrell Dr. Havercroft Dr. Miller Dr. L. Arthur	Dr. Barrell Dr. Miller Dr. Bunyan Dr. L. Arthur	Tuesday	Dr. Everitt Dr. Barrell Dr. Havercroft Dr. Evans Dr. Miller Dr. Bunyan
	Wednesday	Dr. Everitt Dr. Evans Dr. Miller Dr. Bunyan Dr. Frampton	Dr. Everitt Dr. Bunyan Dr. Frampton	Thursday	Dr. Everitt Dr. Barrell Dr. Frampton Dr. Evans
	Friday	Dr. Barrell Dr. Miller Dr. Bunyan Dr. Havercroft	Dr. Barrell Dr. Havercroft Dr. Miller Dr. Bunyan		



Dr S M A Everitt and Partners

Upton Surgery
Tunnel Hill, Upton-upon-Severn
Worcs. WR8 0QL

Website: www.uptondoctors.co.uk

Tel: 01684 592696
(8.30am – 6.30pm)

Fax: 01684 593122

Repeat Prescription Tel: 01684 592840
(8.30am – 10.30am)

Repeat Prescription Fax: 01684 592372

Dr. Susanna Everitt
St. Bartholomew's MB BS 1980

Dr. Julian Barrell
Charing Cross MB BS 1982

Dr. Andrew Havercroft
Sheffield MB ChB 1989

Dr. Catherine Evans
Royal Free MB BS 1995

Dr. Caroline Miller
Newcastle MB BS 1996

Dr. Paul Bunyan
Birmingham MB ChB 1998